



DISTILLERY • BAR • EATERY

TERMS AND CONDITIONS:

GENERAL

We operate a strict "Challenge 25" policy. We recommend that anyone fortunate enough to look under 25 brings along their photographic driving license or passport.

We do not permit anyone under the age of 18 to be on the premises after 9pm.*

*This excludes hiring the full function space in which we permit under 18's to remain for the duration of the event;- this is dependent on them being accompanied by a responsible adult & Bealim House being made aware of this prior to the function date. If your function includes anyone under the age of 18 please inform your event co-ordinator prior to the function date.

We do not permit access into the venue to any guests wearing fancy dress.

If you are unhappy with any aspect of your experience with us, please let us know at the time so we can resolve the situation for you.

FINANCIAL

We can provisionally hold areas for up to 7 days, after this we will try and contact you. However if we have not received your deposit in this time we reserve the right to cancel your booking.

All initial holding deposits are non-refundable in the event of booking cancellation.

Any functions cancelled within 14 days of the booking date are liable for the full payment of pre-ordered food & drinks packages.

Any pre-ordered package's (including bar tabs) that have not been used by the end of the function are not eligible for refund. Remaining balances are available to be transferred to an alternate date within 6 weeks of the initial function to be used (subject to availability) , if you are interested in using the remaining balance of your function after the event – please contact your event co-ordinator within 5 days after your function.

All drinks packages may include a minimum order of items.

DINING, FUNCTIONS & PRE-ORDERS

Due to food preparation laws, all food consumed on our premises must have been prepared by us.

At the discretion of management, we may allow you to provide cakes or sweets, however this must be discussed prior to your function.

Please note your table will be held for 15 minutes from the reserved time, if you are running late, please contact us on 0191 221 2266 so we can try our best to accommodate you.

Menus are subject to change, in the unlikely event that this does happen your party will be informed.

We are happy to accept alterations to pre orders up to 72 hours before your booking. All alterations must be requested by email and outstanding balances must be paid before the booking date or at the beginning of your function.

Buffets can only be left out for 2 hours due to health & safety regulations.

If you do not wish to be contacted by our feedback team please let us know.

ACCESS

Our ground floor level has full step free accessibility & access to disabled toilets. However due to the age of Bealim House, we do not have lift/step free access to our second floor function room.

If your function requires step free access please notify us as soon as possible.